Dr. Agarwals
EYE HOSPITAL

30.04.2020

BSE Limited
Listing Department
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai- 400001

Dear Sirs,

Sub: Statement pursuant to Regulation 13(3) of the Securities Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 31<sup>st</sup> March 2020 Ref: Scrip Code: 526783

We invite your attention to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 regarding Grievance Redressal Mechanism for the quarter ended 31.03.2020

We had ensured that adequate steps are taken for expeditious redressal of investor complaints.

We had registered on the SCORES Platform for handling investor complaints electronically in the manner specified by the Board.

Status on Investors Complaints for the quarter ended 31st March 2020.

Sl.No	Details	No. of
		Complaints
1	No. of Investor Complaints pending at the beginning of the quarter (01st January 2020)	0
2	No. of Investor Complaints received during the quarter (1st January 2020 to 31st March 2020)	0
3	No. of Investor Complaints disposed off during the quarter (1st January 2020 to 31st March 2020)	0
4	No. of Investor Complaints remained unresolved at the end of the quarter (1st January 2020 to 31st March 2020)	0

Kindly acknowledge receipt.

Thanking you,

Yours faithfully,

FOR DR. AGARWAL'S EYE HOSPITAL LTD

JULLY JIVANI

COMPANY SECRETARY AND COMPLIANCE OFFICER

Chennai Chenna



## DR AGARWAL'S EYE HOSPITAL LIMITED Details of Shareholders Complaints received from 01/01/2020 to 31/03/2020

**Complaints** 

Mode of Receipt	Pending during last quarter	Received	Redressed	Pending
From SEBI (SCORES)	•	•	-	-
From Stock Exch.	•	1	-	-
From DCA/ ROC	-	-	-	-
From Company/ Direct from investors	-	1	-	-
Total	•	•	-	•

## **Break-up for complaints**

Nature of Complaint	Pending during last quarter	Received	Redressed	Pending
Non-Receipt of Dividend / Interest	-	-	-	ı
Total	-	-	-	-

Date: 28/04/2020









## DR AGARWAL'S EYE HOSPITAL LIMITED Details of Shareholders Complaints received from 01/01/2020 to 31/03/2020

Break-up for Other Correspondence – Request / Information					
Nature of Correspondence	Pending during last quarter	Received	Redressed	Pending	
Details on share certificates	-	-	-	-	
Annual Report	-	-	-	-	
Revalidation of Dividend/Interest	-	-	-	-	
Claim for refund of shares from IEPF Authority		2	2	-	
Regarding Dividend	-	-	-	-	
Regarding Share Certificate		-	-	-	
Issue of Duplicate Share Cert.	-	6	6	-	
Loss of Share Certificates	-	4	4	-	
Issue of Duplicate Dividend/Interest	-	2	2	-	
Correction in Dividend Warrant	-	1	1	-	
Procedure for Transmission	-	1	1	-	
Change of Address/Bank Mandate	-	-	-	-	
Other Correspondence/General queries	_	4	4	-	
Unclaimed Dividend	-			-	
Total	-	20	20	0	

Date: 28/04/2020





