

13.01.2020

BSE Limited
Listing Department
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai- 400001

Dear Sirs,

Sub: Statement pursuant to Regulation 13(3) of the Securities Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, for the quarter ended 31st December 2019

Ref: Scrip Code: 526783

We invite your attention to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 regarding Grievance Redressal Mechanism for the quarter ended **31st December 2019**

- We had ensured that adequate steps are taken for expeditious redressal of investor complaints.
- We had registered on the SCORES Platform for handling investor complaints electronically in the manner specified by the Board.
- Status on Investors Complaints for the quarter ended **31st December 2019**

| Sl.No | Details | No. of Complaints |
|-------|--|-------------------|
| 1 | No. of Investor Complaints pending at the beginning of the quarter (1 st October 2019) | 0 |
| 2 | No. of Investor Complaints received during the quarter (1 st October 2019 to 31 st December 2019) | 0 |
| 3 | No. of Investor Complaints disposed off during the quarter (1 st October 2019 to 31 st December 2019) | 0 |
| 4 | No. of Investor Complaints remained unresolved at the end of the quarter (1 st October 2019 to 31 st December 2019) | 0 |

Kindly acknowledge receipt.

Thanking you,

Yours faithfully,

FOR DR. AGARWAL'S EYE HOSPITAL LTD



JULLY JIVANI

COMPANY SECRETARY AND COMPLIANCE OFFICER



Dr. Agarwal's Eye Hospital Ltd.

Regd. & Corporate Office :

3rd Floor, Buhari Towers, No.4, Moores Road, Off Greaves Road, Near Asan Memorial School, Chennai - 600 006.

Tel : +91-44-3991 6600 Fax : +91-44-3991 6645 CIN : L85110TN1994PLC027366 GST No. : 33AAACD2373G1Z2

Email : info@dragarwal.com | Website : www.dragarwal.com

DR AGARWAL'S EYE HOSPITAL LIMITED

Details of Shareholders Complaints received from 01/10/2019 to 31/12/2019

Complaints

| Mode of Receipt | Pending during last quarter | Received | Redressed | Pending |
|-------------------------------------|-----------------------------|----------|-----------|---------|
| From SEBI (SCORES) | - | - | - | - |
| From Stock Exch. | - | - | - | - |
| From DCA/ ROC | - | - | - | - |
| From Company/ Direct from investors | - | - | - | - |
| Total | - | - | - | - |

Break-up for complaints

| Nature of Complaint | Pending during last quarter | Received | Redressed | Pending |
|------------------------------------|-----------------------------|----------|-----------|---------|
| Non-Receipt of Dividend / Interest | - | - | - | - |
| Total | - | - | - | - |

Date : 09/01/2020



DR AGARWAL'S EYE HOSPITAL LIMITED
Details of Shareholders Correspondence received from 01/10/2019 to 31/12/2019

| Break-up for Other Correspondence – Request / Information | | | | |
|--|------------------------------------|-----------------|------------------|----------------|
| Nature of Correspondence | Pending during last quarter | Received | Redressed | Pending |
| Details on share certificates | - | - | - | - |
| Annual Report | - | - | - | - |
| Revalidation of Dividend/Interest | - | 1 | 1 | - |
| Claim for refund of shares from IEPF Authority | - | - | - | - |
| Regarding Dividend | - | - | - | - |
| Regarding Share Certificate | - | - | - | - |
| Issue of Duplicate Share Cert. | - | 1 | 1 | - |
| Loss of Share Certificates | - | 10 | 10 | - |
| Issue of Duplicate Dividend/Interest | - | 1 | 1 | - |
| Correction in Dividend Warrant | - | 2 | 2 | - |
| Procedure for Transmission | - | 2 | 2 | - |
| Change of Address/Bank Mandate | - | - | - | - |
| Other Correspondence/General queries | - | 1 | 1 | - |
| Unclaimed Dividend | - | - | - | - |
| Total | - | 18 | 18 | - |

Date : 09/01/2020

